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Summer 2008

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The Airtimes is a quarterly newsletter for sharing updates with our partners, neighbors and stakeholders.

Our mission: To provide for the safe movement of people and goods, and the delivery of State services.

Era Aviation

FlyAway with Era! Yes, it's quick and easy – passengers can check in for their flight online, arrive at the boarding gate 30 minutes before departure and bring their cup of Starbuck's with them.

Over the last few years, Era has been rebuilding the airline with more aircraft and new routes. Today the fleet includes a combination of four deHavilland Dash-8 and three Beechcraft 1900D aircraft. This fleet mix suits their route structure that includes 19-minute hops, up to 19 times daily, from Anchorage to Kenai and also longer flights to Kodiak.

Last year Era added service to Fairbanks and Bethel. Mike LeNorman, V.P. of Sales, Marketing and Schedule Planning, says, "The new routes have been very successful. We've seen our customer base in Fairbanks double since we started and Bethel passengers are just happy we are back in their community." Previously when Era flew Twin-Otters they had a base in Bethel that provided service to most villages in the Yukon Delta. That customer base is supporting the new Bethel to Anchorage route.

Era's FlyAway rewards program is a point-based loyalty system. The fully automated online program provides statements, accrued flights and redemption information. A traveler receives 10 points per flight segment and it takes 200 points for a free ticket or "Fly 10 and get 1 Free."

Era has been a partner with Alaska Airlines for 25 years and is in its 28th year of service for the trans-Alaska pipeline system. In addition to passenger and charter service, Era provides an important air cargo link and small package express throughout the state. More information is available at www.flyera.com.



Aleet Tom Johnston



Summer Travel Tips

Passengers can actively improve the security process by being ready. Following these three steps will help everyone get through the security process faster:

- 1. Show ID and boarding pass
- **2.** Take out liquids (in a plastic bag) and laptops
- 3. Take off shoes and jackets

Tom Johnston is with the Airport Environmental section, and has been working since 2001 to improve the ways Ted Stevens Anchorage International Airport manages and minimizes environmental wastes. Tom's job as an Environmental Program Specialist encompasses spill prevention and response, contaminated site remediation, solid and hazardous waste disposal, and the Airport pollution prevention and recycling programs.

Many of you may have seen Tom at the Airport's annual cleanup day barbeque. He organizes the event and gives away all the cool door prizes that the Airport businesses donate for the picnic. The Airport Cleanup day and picnic is a fun event that everyone enjoys. This year over 250 airport employees helped to pick up almost 8,000 pounds of trash!

Tom is also a driving force behind expanding the Airport's recycling program. You may only see recycling containers around the passenger terminals, but the real recycling takes place out of the public areas. For instance, last year's cardboard recycling from the Airport terminals more than doubled from 60,000 pounds to over 140,000 pounds. Diverting 66 tons of cardboard, 20 tons of loose paper, and over 50 tons of scrap metal from the landfill saves both money and extends the life of the landfill. Tom's latest recycling project is taking activated carbon filters from the air handling systems in the buildings and reusing them to remove and filter contaminates from Airport storm water discharges.

When a spill occurs, Tom will likely be the one who makes sure it's cleaned up and reported properly. Tom says, "I'm proud of the way the ramp crews respond to fuel spills and I believe the spill prevention and response classes held every other year have helped to minimize the environmental impacts at the Airport."

In his off time, Tom says he keeps busy trying to complete the honey-do lists his wife Jacquie gives him and playing with his two girls, 12-year-old Kaitlyn and 9-year-old Emily. Tom is an active beekeeper and shares his honey with many friends and coworkers at the Airport. He also takes pleasure in spending time outdoors doing "Alaska stuff": camping, fishing, boating, flying, skiing and other activities he's learned from living in Alaska for 40 years.



United Airlines Staff – Bobbi Lethenstrom, Station Manager Carrie Guedau and Kitty Flint

Y-ME Breast Cancer Organization Donation

United Airlines employees raised over \$7,000 for the Y-ME Breast Cancer Organization by hosting weekly "Friday Feast" luncheons for Airport employees. The campaign started with a chili feast on April 11th and ended with a grand finale on May 9th featuring seafood linguine graciously donated by Airline Support.

Condor Airlines is Back

Condor Airlines is back for the summer and offers nonstop service from Anchorage to Frankfurt three days a week. This seasonal charter flight is very popular and the only nonstop service from Anchorage to Europe. In addition to Condor, other seasonal nonstop flights include: Continental Airlines to Houston, American Airlines to Dallas, Frontier Airlines to Denver, Delta Airlines to Atlanta, Cincinnati and Los Angeles, Sun Country to Minneapolis, Alaska Airlines to Vancouver, San Francisco, Los Angeles and Denver, Air Canada to Vancouver and United Airlines to San Francisco and Chicago.



Condor Airlines frequent flyer, Chris von Imhof checking in for his flight.

Congratulations

to Lieutenant Harry Crippen and Lieutenant Daniel Shrader on their promotions to Lieutenant.



Lt. Harry Crippen began his employment with the Airport Police & Fire Department on March 9, 1998 after working several years in fire protection on the North Slope. Lt. Crippen was promoted to Sergeant in April of 2002. During his time with the department, Lt. Crippen has been instrumental in teaching and coordinating the Fire Fighter One Academies, teaching Defensive Tactics, being a Field Training Officer, and being involved in the new hire process for the department. Lt. Crippen has received many letters of appreciation from his supervisors and tenants at the Airport for his outstanding performance. Recently, Lt. Crippen taught a Defensive Tactics class to Airport personnel and Airline tenants.



Lt. Daniel Shrader began his employment with the Airport Police & Fire Department on January 27, 1997. Lt. Shrader was promoted to Sergeant in May of 2003. During his time with the department, Lt. Shrader has been involved with instructing as a Breath Test Operator, Lidar, and as a Field Training Officer. He has also assisted in instructing at fire fighter academies, and is a current member of the Department Bomb Squad. Lt. Shrader is an excellent role model and provides mentoring for new officers.



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What's New:

Fairbanks International Airport

The Fairbanks International Airport opened a new terminal addition last month, completing Phase One of the terminal area development project. These improvements include enhanced passenger screening and baggage claim systems, international passenger processing systems and overall customer service upgrades. Passengers traveling on Alaska Airlines, Northwest, Delta, BP Shared Services, Condor, Japan and Air North Airlines use this portion of the terminal. Phase Two has already started and includes curbside improvements, additional ticket lobby and concourse renovation. Frontier Flying Service, Era Aviation, and 40-Mile Air will eventually move into this new area as will Airport administrative offices.

Phase Two is expected to be completed by summer 2009. Other projects occurring this summer include relocation of the rental car lot and opening of the tour bus staging area.

New Baggage Claim at Fairbanks International Airport

> DOT/PF Commissioner Leo von Scheben, Fairbanks Airport Director Jesse VanderZanden and Deputy Commissioner Aviation & Airports Christine Klein at the new terminal opening.